



IRCA Member Pledge

- Provide customers proof of a permanent place of business, including street address, telephone number, tax identification number and where appropriate, a business license
 - Exhibit professionalism, quality workmanship and readily offer customer references
 - Provide liability and worker's compensation insurance coverage for each roofing job
 - Identify the roofing manufacturers with whom my company has licensed or approved applicator agreements
 - Commit to worker education and safety training, including compliance with OSHA regulations
 - Provide detailed written proposals, descriptions of the work to be performed, start and completion dates in addition to payment policies and procedures
 - Honor contracts to the best of my company's ability
 - Provide properly maintained and clean job site
 - Stand behind my company's work, offering warranties and/or guaranties, where appropriate
 - Make recommendations to customers about increasing energy efficiency
- ☐ As an IRCA member contractor, my company pledges to honor the above business practices.