



## IRCA Member Pledge

1. Provide customers with a permanent place of business, including street address, telephone number, tax identification number, and, where appropriate, a business license
2. Exhibit professionalism, quality workmanship and readily offer customer references
3. Commit to worker education and safety, including complying with OSHA, EPA, DOT, etc., regulations
4. Honor contracts to the best of my company's ability
5. Stand behind my company's work, offering warranties and/or guaranties, where appropriate
6. Make recommendations to customers about increasing energy efficiency, where appropriate

☐ As an IRCA member, my company pledges to honor the above business practices.